



Linode LLC | 249 Arch Street | Philadelphia, Pennsylvania 19106 | [www.linode.com](http://www.linode.com)

28 February 2020

Via Email

Gary Wilson  
palpateit@hotmail.com

Re Nicole Prause

Dear Mr. Wilson:

Please be advised that the undersigned is the Director of Customer Support Operations for Linode LLC (“Linode”) and I am authorized to speak on behalf of Linode in this matter. Linode is in receipt of your ticket dated 20 February 2020 regarding Nicole Prause’s claim against you (the “Ticket”).

As a preliminary matter, Linode is **unable to provide you with any legal opinions, guidance, or recommendations**. Linode strongly suggests that you seek legal counsel in matters arising from or related to civil litigation.

Pursuant to the Ticket, you made the following requests to Linode:

1. Can Linode provide the emails to the OAG to confirm that Prause's address was never on YBOP?
2. Can Linode provide a statement that it never removed Prause's address from YBOP. That Linode did not find Prause's address on YBOP? Or that Prause never provided documentation that her address was on YBOP?

Consistent with our privacy obligations under state and federal law, Linode is unable to provide a customer with any communication or documentation to which the customer is not a sender or recipient.

However, Linode notified you on 29 January 2020 that Ms. Prause submitted a content removal request (the “Prause Allegation”) in connection to certain alleged content on YBOP, which appears to be a reference to <https://www.yourbrainonporn.com/> (the “Website”). You categorically denied the Prause Allegation on the same date, and inquired whether Linode was going to take any action against the Website as a result of the Prause Allegation on 31 January 2020. In response, Linode notified you that “Ms. Prause has provided us with no actionable requests, so Linode will not be taking any action” on 31 January 2020.

As we have consistently stated to you and Ms. Prause, Linode does not suspend or remove customer content absent an actionable request that is consistent with the Linode Acceptable Use Policy. As of the date of this correspondence, Ms. Prause has not supplied Linode with an actionable request in connection to the instant matter. Accordingly, Linode has not taken any action as of the date of this correspondence with respect to the Prause Allegation.

Please advise me if I may provide further assistance to you in this matter.

Sincerely,

A handwritten signature in black ink that reads "James Ackley".

James Ackley

Director of Customer Support Operations